

December 11, 2021

Re: Reporting Incident with Isaac at 3:00 PM in Pro

When I reached the front-end Emily had me go to PRO. She gave me the last tube available. There was one in PRO for a total of two. As almost usual on weekends we had no others available and did not have for the next couple of hours.

Isaac left his register 2 while I was at register three around 3 PM. He left the light on and did not return for twenty plus minutes. It was very close to thirty minutes. It is my understanding part of that time might have been for a break. I was extremely busy and did not notice him gone until I caught up. Then I understood why I was so busy so I could then estimate when he left. I used one of the tubes for a strip and went over to turn his light off. I noticed he was still signed on and I opened the register and did a strip to combine the two. Then I signed him off. Since tubes were at a premium, I combined the strips using one tube. Attached is a photo with instructions. It says do a strip when signing off. I did so here.

Isaac returned and threatened me with a warning of violating company policy. Really? He leaves a register needing a strip. He abandons the register. He does not turn the light off. He does not sign off or do a strip and he threatens me for doing so?

I would have wrongfully let this go until he threatened me. He said he was doing his job. The facts speak otherwise and to the employee doing their job plus covering for an employee that did not, this seems more than a bit odd.

I am bringing this to your attention. Consider this a formal complaint. Given the same facts I would do exactly the same to protect company assets and make the register secure.

Please advise. I do not like to be threatened nor treated in this manner. Thank you.

Charles Ford