

9:21 AM (12 minutes ago)

**Bill Ford <cford1331@gmail.com>**

My employee information is CXF0XQF. I am a retired Insurance and risk manager now working part time.

Attached are two pieces of information depicting what happens at this store to almost every employee on an endless basis. Also attached is a photo of me being selected cashier of the month. Another attachment is indicative of the chaos that only gets worst each and every week at the store in the front end. My manager over the front end is Christy Lea Miller, a fabulous employee and human being who is as victimized as anyone else. She is a pearl too often ground into the mud.

One Word document explains in narrative what happens at the store. The other document outlines yet another incident reported to Melanie the HR Director and no response has been forthcoming. There has never been any response to several incidents of a similar type reported to this position.

Last week an employee had a heated discussion with her about scheduling. He was angry and justified in his view if not his emotion, and in the presence of one or more employees she is alleged to have yelled Mother F at him. That is hearsay to me but I was told by the witness this occurred.

The very day I was told that I had been selected cashier of the month I discovered my hours had been cut. That has continued to where I now have 16 hours a week instead of 28- 30 hours. I have no interest in becoming a full time employee and after 21 months of employment believed that management valued my work product and would schedule me 25- 29 hours a week.

Feel free to review the schedule over the last four weeks and you will see the trend. You may also want to review that I have never missed a shift and always accepted call ins when needed. Christy has indicated I get more online customer reviews than other cashiers.

Worst, management has seen fit to flood the store with new cashiers. We normally need four on duty plus the head cashier at most times when Garden is open. We now have two in Pro, two in the middle, one or two in Garden and one at Self-Checkout plus the HC. Pure madness. We simply do not have a traffic flow to feed these many people.

I work at Home Depot to engage the customer and help the employees. When we are drowned with cashiers I no longer can do that as there are few customers available for me to access and serve.

Four times in the last week I have gone to the HC and reviewed coverage numbers with her then had her agree I am totally superfluous and accept my offer to leave. I did this yesterday for that very reason. Saturday, I left thirty minutes earlier because the HC agreed she had nothing for me to do but indicated I could stay the balance if I wished. I told her I could not accept money under false pretenses but appreciated her offer and left. I want to engage customers and work not stand around and do nothing. I am not in this for the ten dollar an hour net paycheck. Be serious.

Recently, I have restocked the drink machines because we have so much redundant coverage. I did this last Friday and during that time we had two cashiers in Pro. I was the second. I was gone for forty-five minutes filling the machines. The other cashier had three customers during that span of time. I could have remained there and helped with three customers in forty-five plus minutes!

The company has a practice of see something say something. Employees know better. I found a very unsafe condition late one afternoon on an aisle that every manager and employee traverses to reach the employee locker room. No one reported it. I did to the HC immediately. A young person, she did not know how to proceed at the time. I contacted Christy who was home off the clock. She forwarded the picture to the store manager and the unsafe condition was mitigated. I then was

placed in a star chamber where I was asked if I wanted to work there.

It seems I was not supposed to contact Christy when she is off the clock. That is really funny because I have received texts about scheduling needs at 1 AM and as early the next day as 5AM. So I am on call but the manager is not and in reaching out to her I was indicating that I did not want to work there. Are you serious? You can not make that up.

At that same meeting I was told I was unprofessional. It seems each time I had a bad barcode and manually entered it I assigned it to a classification. I called it Eat Me. I knew no one had those initials or name. That was deemed unprofessional and the complete list of every bad code encountered for almost six months discounted. I used that name to gather attention. It worked. Any questions? Shame they did not apparently use the information it provided them.

I am bringing this to your attention for you to review. I am jaundiced and perfectly understand nothing will be done or even said. All I want is to be treated like a human being instead of disposable chattel property. Even used gum like a cashier on the sole of the company's shoe deserves that.

I want the opportunity to use my skills to serve the customer and make Home Depot money. My personal standard is be Present, be Prepared and Perform. Make sure the Depot is paid, incentivize the customer to come back and buy more and encourage the other employees to take heart and do more as much as a lowly part time cashier can do. Earn their loyalty and support.

Given the excessive and wasteful over coverage this is no longer possible. Res ipsa loquitur. Let me know if you have any questions. Do you follow me? Thank you.

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