

Home Depot Open Door in Action

Home Depot promotes the Open Door. Like American trade policy in the nineteenth century, this Open Door is equally flawed. The outcome most of the time is 3 D i.e. Deny, Disparage and Dismiss. The documents found here reflect this process and outcome.

The Bravo Awards serve to point out that the author is recognized as a decent practicing part time cashier. The Cashier Citation in 2021 Cashier Appreciation Month is another example of the exemplary performance given to Depot. Cashier of the Month awarded for providing service above and beyond relative to the job description. The Job description is attached for reference purposes. Interestingly, the company only allows employee access to this in the store and no paper copies are provided. Or at least that is what I have been told by store management.

The three photos of the unsafe heater, broken glass barrier and dangerous mat by a register are brief examples of an appalling lack of common sense and safety practices in the building. When reported ignored and subjected to 3 D if persisted.

The form referenced in the letter follows. The bottom of the letter states what is not legible on the form.

The case form involved the use of black shirts for all cashiers as a uniform. What a report and response to Home Office looks like to the reporting employee. The next document is a follow up received from Home Office. It appears when they say serve you that should be interpreted and understood in the context of a goose.

The Concern letter was written to the Store Manager which resulted in the meeting a month later. What was covered in the meeting and the concern list indicate most were simply ignored.

The Credit Card New Business letter was an attempt to help store and Depot acquire more customers on their credit card. The response was an accusation that I was not being inclusive and an implication of prejudice. Again subjected to the s D treatment by management in the building and specifically by Home Office representative.

The email history shows the tortuous process employed when legitimate concerns are documented and raised. The Open Door usually becomes a trap door. The person filing the complaint is considered the problem and the source of blame.

Hi Melanie letter is where I first voiced concerns over the Gestapo SA shirt black requirement.

The Home Office filing was in response to a star chamber meeting with store manager and Assistant Store Manager.

The Homer Fund correspondence shows ineptitude and callousness that simply can not be made up.

The pay cut shows another technique employed by Depot. Nobody in Home Office had to take a cut. This document placed this treatment onto their so-called wheel of values they extol ad nauseum. Res ipsa loquitur.

Schedule is a draft is a note that was quickly removed. However, it shows the on-going chaos Depot scheduling process causes employees.

Summary and conclusion is a review of Dismissal the third part of the three legged stool employed by Depot.

Workplace Incident report was submitted to Melanie the HR Representative aka HR Squared. It is an example of treatment received by many employees all too often.

The Addendum is a brief note to Mr. Menear the head of the company.

The Anti-Semitism document is a follow up on the black shirts. Black is not even a corporate color. That was filed with Home Office.

The April missive was an attempt to schedule with each cashier and the Assistant Store Manager. Never did happen. Another failed promise.

Bravo Award presented before the change of events in May 2021.

Bronze Star Award for receiving three others. Unusual for a part time employee to receive this citation.

Case closed from Home Office with no explanation. This was in response to the charge of Black Shirts and Anti Semtism.

Concern letter to store manager Josh over loss of hours. Store Manager aka Bean Counter.